DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES 700 GOVERNORS DRIVE PIERRE, SD 57501-2291

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Jan 22, 2016

ATTENTION: South Dakota Medicaid Providers

FROM: South Dakota Medicaid

RE: Additional Claim Filing Tips

South Dakota Medicaid would like to take this opportunity to pass on a few helpful tips that will allow for greater accuracy and faster processing of Medicaid claims. No changes to policies, or changes to programming, have been made. This is simply a reminder that will make claims processing easier for providers.

1) NDC and HCPC Procedure Codes

SD Medicaid requires both the NDC and HCPC procedure codes on Medicaid claims. HCFA claims lines are denied and UB claim lines are being paid at \$0 if this combination is not on the crosswalk file. If the HCPC/NDC combination does not match the crosswalk file the claim will deny. This **does** include Medicare crossover claims.

South Dakota updates its crosswalk file quarterly with the CMS crosswalk list located here.

This edit does <u>not</u> apply to those per diem providers that receive their drug supplies through the Federal Supply Schedule Service.

If you have questions related to completing claim forms please see our billing manuals online here or call our Telephone Service Unit at (800)452-7691. If calling from outside of South Dakota call (605)945-5006.

2) State Supplied Vaccines

If a provider bills Medicaid for a state supplied vaccine the provider should use an SL modifier to indicate that it is a state supplied vaccine. The billed charges should be \$0. Do not bill \$.01 or \$.10, for example.

If you are provider that is not enrolled with the Department of Health to receive State Supplied Vaccines you will need to submit your Medicaid claims with an explanation as to why you are not enrolled with the Department of Health along with an invoice for the cost of the vaccination. South Dakota Medicaid will pay up to the allowed amount.

Please see the <u>Department of Health's website</u> for further information on this vaccine program.

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, gender identity, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).

3) Explanation of Benefits (EOB)

South Dakota Medicaid does not accept EOB's recreated by a provider's system. Only the original EOBs are accepted. A provider may also submit a 999 when necessary.

If you have questions please contact our Telephone Service Unit at (800)452-7691. If calling from outside of South Dakota call (605)945-5006.

Thank you, South Dakota Medicaid



